Privacy Policy

Purpose

ProBanker is committed to ensuring the privacy and accuracy of your confidential information. This Privacy Policy describes what data we collect, why we collect it, and what we do with it.

Except for payment information (such as credit card details), which we much pass along to a payment processor, ProBanker does not actively share personal information gathered from its Web servers.

Although no computer system is 100% secure, ProBanker maintains professional security measures to protect against the loss, misuse, or alteration of the information under our control. ProBanker is not responsible for the privacy practices of any third parties, including our payment processors, computing consultants, and customer liaison agents.

Information we collect

When you visit the ProBanker website, our Web servers generate temporary logs that may contain the following information:
  • Internet address (IP address) of computer being used
  • Web pages requested
  • Referring Web page
  • Browser used
  • Date and Time

We use these logs to help us tune the Web site for efficiency. For example, we might collate the logs to determine which Web browsers and pages are most popular.

Interacting with the simulations available from ProBanker requires you to register and establish a ProBanker user account. Your user account requires certain personal details, including:
  • Email address (also used as a your username)
  • Password
  • First name
  • Last name
  • Language preferences

In addition, you may optionally provide additional personal details as part of your user profile, including a nickname and profile image. You can update your personal details at any time by logging into your ProBanker account and navigating to the "User Profile" page.

Many ProBanker users will pay for their user account with a bank credit or debit card. As part of the payment process, ProBanker must collect certain basic details including:

- Credit card number
- Cardholder name
- Mailing address
- Payment amount

We pass these details along to our payment processor, which then communicates with the relevant financial institutions to complete the payment. Unless we are investigating or debugging a particular issue related to payment processing, ProBanker ordinarily does not log or record any payment details on its own servers.

When you log into your ProBanker user account, communications between ProBanker's servers and your computer are encrypted using the Secure Sockets Layer (SSL) protocol to ensure security of the information in transit. Information stored on ProBanker's servers is not necessarily encrypted.

Cookies

Cookies are small pieces of data stored by the Web browser. Cookies are often used to remember information about preferences and pages you have visited. We use cookies to manage the sessions during which you log into your ProBanker user account and interact with the application in various ways. These cookies identify some basic facts about your session, and may be safely deleted after you terminate the session by logging out of your ProBanker user account.

Sharing of Information

Information on ProBanker servers, including user profile details, may be available to computing consultants (systems administrators and software developers) and customer liaison agents who are under contract to ProBanker and who need to know the current state of the application. To provide a reliable service, ProBanker regularly backs up its databases and log files to offsite storage maintained by a U.S.-based third party under contract to ProBanker.

ProBanker does not otherwise share personal information with external third parties, except when we have a good-faith belief that access or disclosure is reasonably necessary to:

- meet any applicable law, regulation, legal process or enforceable governmental request
- detect, prevent, or otherwise address fraud, security or technical issues
- protect against harm to the rights, property or safety of ProBanker, our users or the public as required or permitted by law

Questions

If you have questions about this privacy statement or you believe that your personal information has been released without your consent send email to privacy@probanker.com.

Last Edited: February 27, 2016